

| Reference | | | | | | | Indicator | Lead Directorate | 2007-08 Outturn | 2008-09 Target | Latest Outturn | Activity Reported | RAG rating | Direction of Travel |
|-----------|-----|-------|-----|------|-----|-----|---|-------------------|--------------------|--------------------|-------------------|---|---------------|------------------------|
| NIS | LAA | HCS | CP | BVPI | PAF | APA | | | | | | | | |
| 125 | | | Yes | | | | Achieving independence for older people through rehabilitation/ intermediate care | Adult Social Care | | Establish baseline | | Joint team established under single line management to ensure consistent approach. Baseline being established in-year. | G | |
| 131 | | | Yes | | | | Delayed transfers of care from hospitals per 100,000 population aged 18+ | Adult Social Care | | Establish baseline | | Replacement for PAF D41. Department of Health will provide the baseline. The Council has an exemplary record: no delays due to adult social care and no reimbursements therefore payable. | G | |
| 136 | Yes | | Yes | | | | People supported to live independently through social services (all ages) per 100,000 population | Adult Social Care | 3,095 | 3,793 | 2,550 | Measurement during the year includes only activity recorded on the client index database. Other services added at the year end will see the actual recorded value improve. The current reported activity is in line with expected results for the time of year. | A | △ |
| 139 | | 18a-c | | | | | The extent to which older people receive the support they need to live independently at home | Adult Social Care | | Establish baseline | | To be collected through the Place Survey | G | |
| | | | Yes | 53 | C28 | | The number of households receiving intensive home care per 1,000 population aged 65 or over | Adult Social Care | 7.5 | 9 | 7.5 | Compared to 6.7 at same period last year. | A | △ |
| | | | | 54 | C32 | | Older people helped to live at home per 1,000 population aged 65 or over | Adult Social Care | 81.3 | 83 | 58.5 | Compared to 51.08 at same period last year. | G | △ |
| | | | Yes | | C72 | | Reduction in the number of new admissions to residential care | Adult Social Care | 53.2 | 55 | 12.4 | Compared to 17.24 at same period last year. | G | △ |
| | | | Yes | | | | Local indicator: Number of people using Telecare | Adult Social Care | 571 | 625 | 553 | | R | ▽ |
| | | | Yes | | | | LPSA indicator: The gap between the percentage of people 65 and over using home care services provided through Social Care, and people 65 and over who directly purchased services using Direct Payments, who report being satisfied with the help they received from Herefordshire Social Care and perfection (100%) | Adult Social Care | 58% (2006 survey) | 66% | | Action plan in place to maximise out-turn at point of final survey in early 2009. Includes <i>Spotlight on Services</i> newsletter and DVD: <i>Putting People First</i> | A | |